

FirstClass Core Features

Cross Platform	7	7.1	8	8.1
Linux (Server)				•
Linux (Client)			•	•
Windows 2003 Server (Server)			•	•
Mac OS X (Client)		•	•	•
Macintosh OS X (Server)		•	•	•
Mac OS (Client)	•	•	•	•
Windows 95/98/2000/XP (Client)	•	•	•	•
Windows 2000 (Server)	•	•	•	•
Access Methods	7	7.1	8	8.1
FirstClass Plugin for Microsoft Internet Explorer			•	•
Mobile Web Interface (PocketPC, Palm, etc.)	•	•	•	•
Palm Sync	•	•	•	•
FirstClass Client	•	•	•	•
Work offline using FirstClass Personal	•	•	•	•
Telephone / Cellular	•	•	•	•
Command Line Interface	•	•	•	•
Web Interface	•	•	•	•
POP3/IMAP Email Clients	•	•	•	•
User Features	7	7.1	8	8.1
Calendars enable users to specify background colours for working & non-working hours				•
Search options have been enhanced, including the ability to save search types				•
Toolbars enhanced to add mail rules and saved searches on the toolbar				•
Content Editor enhanced to enable users to save text formatting as a style				•
Documents now collect the same history as messages				•
Enhancements to FirstClass Stationery			•	•
Support for Tables in messages and documents			•	•
Import tables from external sources			•	•
Change column/row columns, table width %			•	•
Change color of borders, visible or invisible lines			•	•
Integrated with Internet Services for handling HTML email			•	•
Client controlled encryption settings			•	•
HTML outbound mail			•	•
Smart image paste with automatic conversion to PNG or JPEG			•	•
Display user disk usage on status bar			•	•
Embedded recordings			•	•
Shared documents			•	•
New FirstClass Plugin for Internet Explorer			•	•
Displays like explore view of Desktop			•	•
Completely embedded in browser			•	•
Navigate using browsers back and forward buttons			•	•
Embed FirstClass content into web pages			•	•
View Manager adds enhancement flexibility for displaying items			•	•
Enhanced 'Explore' view		•	•	•
Inbound HTML securely decoded in message body	•	•	•	•

User Features	7	7.1	8	8.1
User-defined zoom view default setting	•	•	•	•
User-defined document background image and color selection	•	•	•	•
Full screen presentation view	•	•	•	•
Presentation templates	•	•	•	•
Image rotation in the attachment viewer	•	•	•	•
Select similar items search command	•	•	•	•
Enhanced message and document printing (headers, footers, rotate)	•	•	•	•
Expanded character limitation (up to 31 characters to name FirstClass objects)	•	•	•	•
Name sort added to Who's Online directory search	•	•	•	•
Alternate selection of POP3 accounts for mail retrieval	•	•	•	•
Icon set enhanced and expanded	•	•	•	•
Toolbars display icons with or without text	•	•	•	•
Ruler control	•	•	•	•
My Web Site	•	•	•	•
Personal Conferences	•	•	•	•
Text styles	•	•	•	•
Hyperlinks and markers	•	•	•	•
Message unsend	•	•	•	•
Message history	•	•	•	•
Message and Conference undelete	•	•	•	•
Embedding of links to URLs within messages	•	•	•	•
URL detection and auto browser launch	•	•	•	•
Spell checker	•	•	•	•
Online Help tool	•	•	•	•
Search engine	•	•	•	•
Auto-signature	•	•	•	•
Paragraph formatting	•	•	•	•
Customizable user view (font, color, background)	•	•	•	•
Customizable toolbars	•	•	•	•
Real-time form updating	•	•	•	•
Personal résumé page	•	•	•	•
Personal stationery	•	•	•	•
Document stationery	•	•	•	•
Who's Online directory search	•	•	•	•
Real-time instant messaging	•	•	•	•
Personal and public URL bookmark library	•	•	•	•
Publish FirstClass documents in HTML to the web	•	•	•	•
Drag-and-drop graphics into messages and documents	•	•	•	•
Separate message forward and reply preferences	•	•	•	•
Upload text files as FirstClass documents	•	•	•	•
Folder transfers	•	•	•	•
Audio playback of messages and voice greetings	•	•	•	•
Audio file attachments in messages and documents	•	•	•	•
QuickTime® client viewer plug-in	•	•	•	•
Enhanced settings files management from login screen	•	•	•	•
Auto reply and auto forward to local or Internet mail	•	•	•	•
Email-enabled pager and cellphone message forwarding	•	•	•	•
FirstClass Notifier	•	•	•	•
Online reference documentation	•	•	•	•
Conferences (collaborative workspaces)	•	•	•	•

Message Management	7	7.1	8	8.1
Message functionality has been greatly enhanced, enabling users to:				•
Specify default cursor placement in replies and quotes				•
Specify detail in the tag lines that describes quoted text in a reply				•
Specify when to play recordings by default when opening a message				•
Filtered Mailbox views			•	•
Conferences for message filing (no need for unique names)			•	•
COBRA Mail Rules Engine to manage incoming messages		•	•	•
Enhanced Search capabilities		•	•	•
Mailbox permissions	•	•	•	•
Message threading and summaries	•	•	•	•
Personal mail sorting	•	•	•	•
Calendar	7	7.1	8	8.1
System Events Calendar helps Administrators to automate any additional tasks they want to run at various intervals, for tracking and reporting.				•
Default Event Reminder preference settings			•	•
Participants can change their own reminder settings			•	•
Reminder Snooze feature			•	•
Support for 'no time' events (holidays, birthdays, etc.)			•	•
Tentative acceptance of new events			•	•
Ability to import/export events using vCal and Blackberry formats			•	•
Participants can change color / category of events			•	•
Optional delivery of Calendar Events to Mailboxes			•	•
Improved and multiple Calendar views			•	•
Today Mini-month pane for easy navigation			•	•
'Daytimer' look Calendar view		•	•	•
Visual preview of participant & resource availability	•	•	•	•
Dynamic scheduling bar for event time slot assignment and summary display	•	•	•	•
Meeting schedule conflict notification (events, resources, & other participants)	•	•	•	•
Visual preview of meeting invitation status for each participant (accepted, declined, or not responded)	•	•	•	•
Edit individual events within a repeating scheduled event	•	•	•	•
Time Zone selection for events and tasks	•	•	•	•
Automatic Time Zone adjustment for event participants	•	•	•	•
Enhanced calendar views and printing options	•	•	•	•
User-customized work day schedule (start time, length, default event duration, etc)	•	•	•	•
Personal/Resource calendar	•	•	•	•
Group calendar	•	•	•	•
Contact Manager	7	7.1	8	8.1
Rolodex style index card view			•	•
Include rich content to each card including links to messages, pictures, etc.			•	•
Alphabetical navigation buttons			•	•
Export personal addresses in vCard, Outlook, Blackberry, and FirstClass			•	•
Choice of different contact form layouts			•	•
'Instant Lookup' feature easily opens selected contacts			•	•
Shared Contacts			•	•
Initiate a telephone call to contact (with Voice Services)			•	•
Enhanced address book printing (multiple layouts)	•	•	•	•

Instant Messaging and Presence Management	7	7.1	8	8.1
FirstClass Instant Messaging with Integrated Presence Management			•	•
User Privilege to manage presence display			•	•
Online users listed in bold text in messages, etc.			•	•
Conference summary bar indicator shows users in conference			•	•
Send a transcript of IM session			•	•
Moderated IM sessions			•	•
Styled and colored text, tables, graphics, attachments			•	•
'Push to Talk' to insert audio in IM session			•	•
Enable "late" participants to "catch up" with previous information			•	•
Pause mode			•	•
Web Interface	7	7.1	8	8.1
Screenreader web client				•
Enhanced forms that include support for suRBL				•
Livelink web interface			•	•
FirstClass web client skins			•	•
Improved FirstClass web interfaces			•	•
Personal Web Pages		•	•	•
Webmail interface		•	•	•
Enhanced web interface	•	•	•	•
Standard web interface	•	•	•	•
Mobile web interface	•	•	•	•
Enhanced user logout	•	•	•	•
Form-based login authentication	•	•	•	•
Single sign-on toolkit	•	•	•	•
User access to contacts, preferences, résumé and special forms	•	•	•	•
User access to registration and password change	•	•	•	•
Table manager/personal mail sorting	•	•	•	•
Multi-File operations	•	•	•	•
Folder creation	•	•	•	•
Rename documents, files, folders, conferences	•	•	•	•
Address completion	•	•	•	•
Screen reader functionality via web	•	•	•	•
Palm Sync	7	7.1	8	8.1
Unsent messages transferred from handheld device to FirstClass	•	•	•	•
Unread messages transferred from FirstClass to handheld device	•	•	•	•
HotSync® options rules supported for messaging conduit	•	•	•	•
Category synchronization in address book, to-do list and memo pad	•	•	•	•
Show in List field for Address Entry Details supported	•	•	•	•
Multiple email address synchronization with a single entry	•	•	•	•
Private setting supported	•	•	•	•
Time zone synchronization	•	•	•	•
Individual event changes in a repeating event synchronization	•	•	•	•
Palm™ OS handheld sync for calendar, To-do list, memos and address book	•	•	•	•

Unified Communications	7	7.1	8	8.1
New Intel Dialogic hardware support			•	•
Telephone access to FirstClass (messages, contacts, calendar, etc.)			•	•
FirstClass 'Call User' (call user or contact from Client or web)			•	•
Additional Telephone User Interfaces (TUIs)			•	•
High capacity PRI network interface supporting T1 PRI and up to 48 channels		•	•	•
TUI (Telephony User Interface) account setup wizard		•	•	•
Access to Read messages via TUI		•	•	•
TUI access to Message History		•	•	•
Administrator-controlled 'operator revert' dialable number at OU level		•	•	•
Support for CDRs (Call Detail Reports)		•	•	•
Text-to-Speech (TTS) playback of email messages	•	•	•	•
Message-Waiting-Indicator (MWI) support	•	•	•	•
Support for Voice and Fax messages	•	•	•	•
Multiple, customizable voice greetings	•	•	•	•
Voice Menus	•	•	•	•
Voice Services server clustering for enhanced scalability	•	•	•	•
Security	7	7.1	8	8.1
Support for S/MIME encrypted email			•	•
Enhanced SPAM reduction features			•	•
Strong FCP encryption using CAST-128			•	•
Block spam with keywords in the body of messages			•	•
Administrator controlled password change/disable			•	•
Administrator controlled Secure Connection Option			•	•
Administrator controlled Upload Restrictions			•	•
Integration with Symantec Antivirus Scan Engine			•	•
Attack detection and prevention tools			•	•
Enforce minimum Client version			•	•
SSL Support for Internet protocols		•	•	•
Spam Management features		•	•	•
Attachment Blocking		•	•	•
Monitoring internet mail for profanity, irresponsible email etiquette		•	•	•
COBRA Mail Rules Engine to block or filter incoming messages		•	•	•
RBL (Real-time Blackhole List) Support		•	•	•
Inbound HTML securely decoded in message body	•	•	•	•
External images are not displayed in HTML email	•	•	•	•
Messages and Attachments not saved locally	•	•	•	•
FirstClass Client encrypted connection	•	•	•	•
Spam/UCE filter	•	•	•	•
IP filtering	•	•	•	•

Server Administration	7	7.1	8	8.1
Application Developer rule extends the rule triggers to include rules that run when items are open, or modified				•
Two new permissions enabling admins and conference controllers to remove a conference or calendar from the Directory				•
Conference Groups have now changed to Container templates that enable administrators to assign permissions and view properties to several containers all at the same time				•
Three new privilege groups have been added to allow a number of administrative tasks to be completely automated				•
Removal of limitations for names/numbers where possible			•	•
Increased server performance for large scale sites			•	•
Audit Enhancements (Trash Collection) optimized			•	•
Improved Resource handling			•	•
Server Pause feature for Snapshot backups			•	•
Client Resource Management			•	•
Controls to provide groups with ability to print FirstClass content			•	•
Printing: HIPAA compliance for medical facilities			•	•
Automated FirstClass Administration			•	•
External authentication / single sign-on			•	•
FirstClass Scripting substantially enhanced (formerly Batch Admin)			•	•
Group-restricted Sub-administration			•	•
Directory Field Display Options			•	•
New Administration Tools			•	•
Administrator controlled password change/disable			•	•
Internet Services option to run as a Windows service			•	•
Many new privileges for groups and users			•	•
Desktop Modeling Enhancements			•	•
Group support for Voice Services features	•	•	•	•
Time zone selection by Organizational Unit (OU)	•	•	•	•
Directory partitioning by group	•	•	•	•
Advanced directory filtering	•	•	•	•
Enhanced and new FirstClass Scripting commands	•	•	•	•
Field substitution in FirstClass Scripting	•	•	•	•
Enhanced logging	•	•	•	•
Pre-configured Business Edition post office	•	•	•	•
Pre-configured Education Edition post office	•	•	•	•
Electronic licensing using online FirstClass Scripting	•	•	•	•
Organizational Unit (OU) Support	•	•	•	•
Organizational Unit field included in Directory view	•	•	•	•
Internet and Voice Services clustering for enhanced scalability	•	•	•	•
High performance FirstClass client login	•	•	•	•
Server to server gateways	•	•	•	•
Real-time web publishing in HTML/HTTP	•	•	•	•
Conference Groups	•	•	•	•
Real-time sending of User Forms by server	•	•	•	•
Directory filtering	•	•	•	•
Multiple character set support	•	•	•	•
Disk storage quota control	•	•	•	•
Core server runs as a Windows service	•	•	•	•
Multiple disk volumes	•	•	•	•
Post Office mirroring	•	•	•	•
User Login failure timeouts	•	•	•	•
Multiple domain support	•	•	•	•
Dedicated Internet Services network sessions	•	•	•	•
Orgdir Diagnostics	•	•	•	•

Server Administration	7	7.1	8	8.1
Server monitor displays current server activities in real-time	•	•	•	•
Session monitor displays current user activities in real-time	•	•	•	•
Diagnostic reporting tool	•	•	•	•
Disk usage report	•	•	•	•
User statistics report	•	•	•	•
Server statistics report	•	•	•	•
Server daily log report	•	•	•	•
FirstClass Scripting	•	•	•	•
FirstClass Designer for custom forms development	•	•	•	•
Standards Support	7	7.1	8	8.1
Support for suRBL				•
CIFS / SMB (File-serving)			•	•
S/MIME			•	•
UTF-8 / Unicode (Internet Services message handling)			•	•
POP, IMAP, and LDAP over SSL		•	•	•
SMTP AUTH		•	•	•
RBL (Real-time Blackhole List) Support		•	•	•
WAP/WML wireless template toolkit	•	•	•	•
LDAP and Finger Directory clients	•	•	•	•
HTTP over SSL	•	•	•	•
POP3	•	•	•	•
IMAP4	•	•	•	•
SMTP	•	•	•	•
HTTP	•	•	•	•
XML-based template support	•	•	•	•
FTP	•	•	•	•
TCP and UDP protocol support	•	•	•	•
IPX protocol support	•	•	•	•
AppleTalk protocol support	•	•	•	•
Development, Integration & Migration Tools	7	7.1	8	8.1
FirstClass Directory Services				•
Support for user maintenance via LDAP v.3			•	•
Provide access to FirstClass directories from LDAP v.3 clients			•	•
Enabling external authentication through LDAP v.3			•	•
FirstClass Connector for Lotus Notes		•	•	•
FirstClass Connector for Microsoft® Exchange	•	•	•	•
FirstClass Migrator for Microsoft Exchange	•	•	•	•
FirstClass Migrator for Microsoft Outlook	•	•	•	•
FirstClass Rapid Application Developer (RAD)	•	•	•	•
FirstClass Rapid Application Developer unlimited licensing	•	•	•	•

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