

FirstClass Core Features Comparison

Cross Platform	8.0	8.1	8.2	8.3	9.0
Windows Vista (Client)					•
Linux High Capacity Server				•	•
Linux (Server)			•	•	•
Linux (Client)	•	•	•	•	•
Windows 2003 Server (Server)	•	•	•	•	•
Mac OS X (Client)	•	•	•	•	•
Macintosh OS X (Server)	•	•	•	•	•
Mac OS (Client)	•	•	•	•	•
Windows 95/98/2000/XP (Client)	•	•	•	•	•
Windows 2000 (Server)	•	•	•	•	•

Access Methods	8.0	8.1	8.2	8.3	9.0
Mailbox synchronisation while working offline					•
Contacts, Calendar, My Documents, and Bookmarks synchronisation one level deep while working offline				•	•
FirstClass Plugin for Microsoft Internet Explorer	•	•	•	•	•
Mobile Web Interface (PocketPC, Palm, etc.)	•	•	•	•	•
Palm Sync	•	•	•	•	•
FirstClass Client	•	•	•	•	•
Work offline using FirstClass Personal	•	•	•	•	•
Telephone / Cellular	•	•	•	•	•
Command Line Interface	•	•	•	•	•
Web Interface	•	•	•	•	•
POP3/IMAP Email Clients	•	•	•	•	•

User Features	8.0	8.1	8.2	8.3	9.0
Launch bar may be customised					•
InstantSearch will perform filtering and searching of all fields displayed in the window by simply typing into the InstantSearch box					•
Subscription list management in separate window for managing large lists					•
Icon placement controls for lock down, custom grids, and auto-rearrange					•
Export of FirstClass content from the FirstClass Server					•
Ability to switch between Explore and Classic mode with a click of a button				•	•
Workspace Templates allow users to choose pre-built Workspace templates from a simple menu				•	•
Direct high-fidelity cut and paste from web browsers for easy import of web content				•	•
Additional image editing capabilities will be provided				•	•
Support will be provided for the use of PNG graphics for all customisations				•	•
Support will be provided for picture thumbnailing				•	•
Ability to add bookmarks into FirstClass from various Web Browsers				•	•
Bookmarks toolbar button for one-step access to saved bookmarks				•	•
Document templates to ease the creation of new documents				•	•
Photo Thumbnailing for quick, easy management of pictures				•	•
File Storage container on the FirstClass Desktop to manage files				•	•
Explore View Interface with application launch buttons			•	•	•

User Features (cont)	8.0	8.1	8.2	8.3	9.0
Calendars enable users to specify background colours for working & non-working hours		•	•	•	•
Search options have been enhanced, including the ability to save search types		•	•	•	•
Toolbars enhanced to add mail rules and saved searches on the toolbar		•	•	•	•
Content Editor enhanced to enable users to save text formatting as a style		•	•	•	•
Documents now collect the same history as messages		•	•	•	•
Enhancements to FirstClass Stationery	•	•	•	•	•
Support for Tables in messages and documents	•	•	•	•	•
Import tables from external sources	•	•	•	•	•
Change column/row columns, table width %	•	•	•	•	•
Change colour of borders, visible or invisible lines	•	•	•	•	•
Integrated with Internet Services for handling HTML email	•	•	•	•	•
Client controlled encryption settings	•	•	•	•	•
HTML outbound mail	•	•	•	•	•
Smart image paste with automatic conversion to PNG or JPEG	•	•	•	•	•
Display user disk usage on status bar	•	•	•	•	•
Embedded recordings	•	•	•	•	•
Shared documents	•	•	•	•	•
New FirstClass Plugin for Internet Explorer	•	•	•	•	•
Displays like explore view of Desktop	•	•	•	•	•
Completely embedded in browser	•	•	•	•	•
Navigate using browsers back and forward buttons	•	•	•	•	•
Embed FirstClass content into web pages	•	•	•	•	•
View Manager adds enhancement flexibility for displaying items	•	•	•	•	•
Enhanced 'Explore' view	•	•	•	•	•
Inbound HTML securely decoded in message body	•	•	•	•	•
User-defined zoom view default setting	•	•	•	•	•
User-defined document background image and colour selection	•	•	•	•	•
Full screen presentation view	•	•	•	•	•
Presentation templates	•	•	•	•	•
Image rotation in the attachment viewer	•	•	•	•	•
Select similar items search command	•	•	•	•	•
Enhanced message and document printing (headers, footers, rotate)	•	•	•	•	•
Expanded character limitation (up to 31 characters to name FirstClass objects)	•	•	•	•	•
Name sort added to Who's Online directory search	•	•	•	•	•
Alternate selection of POP3 accounts for mail retrieval	•	•	•	•	•
Icon set enhanced and expanded	•	•	•	•	•
Toolbars display icons with or without text	•	•	•	•	•
Ruler control	•	•	•	•	•
My Web Site	•	•	•	•	•
Personal Conferences	•	•	•	•	•
Text styles	•	•	•	•	•
Hyperlinks and markers	•	•	•	•	•
Message unsend	•	•	•	•	•
Message history	•	•	•	•	•
Message and Conference undelete	•	•	•	•	•
Embedding of links to URLs within messages	•	•	•	•	•
URL detection and auto browser launch	•	•	•	•	•
Spell checker	•	•	•	•	•
Online Help tool	•	•	•	•	•
Search engine	•	•	•	•	•
Auto-signature	•	•	•	•	•
Paragraph formatting	•	•	•	•	•

User Features (cont)	8.0	8.1	8.2	8.3	9.0
Customisable user view (font, colour, background)	•	•	•	•	•
Customisable toolbars	•	•	•	•	•
Real-time form updating	•	•	•	•	•
Personal résumé page	•	•	•	•	•
Personal stationery	•	•	•	•	•
Document stationery	•	•	•	•	•
Who's Online directory search	•	•	•	•	•
Real-time instant messaging	•	•	•	•	•
Personal and public URL bookmark library	•	•	•	•	•
Publish FirstClass documents in HTML to the web	•	•	•	•	•
Drag-and-drop graphics into messages and documents	•	•	•	•	•
Separate message forward and reply preferences	•	•	•	•	•
Upload text files as FirstClass documents	•	•	•	•	•
Folder transfers	•	•	•	•	•
Audio playback of messages and voice greetings	•	•	•	•	•
Audio file attachments in messages and documents	•	•	•	•	•
QuickTime® client viewer plug-in	•	•	•	•	•
Enhanced settings files management from login screen	•	•	•	•	•
Auto reply and auto forward to local or Internet mail	•	•	•	•	•
Email-enabled pager and cellphone message forwarding	•	•	•	•	•
FirstClass Notifier	•	•	•	•	•

Message Management	8.0	8.1	8.3	8.3	9.0
Mailbox messages stored in Archive Server					•
Conference send and reply					•
Automatic replies sent only once per day per sender					•
Attached FirstClass objects may be sent via Internet mail					•
Mailbox and conferences flagged items expanded to 32,767					•
From name in messages will be user-selectable from a list of aliases				•	•
Local internet address validation				•	•
Reply button with drop down options and a condensed mail envelope view				•	•
Message functionality has been greatly enhanced, enabling users to:		•	•	•	•
Specify default cursor placement in replies and quotes		•	•	•	•
Specify detail in the tag lines that describes quoted text in a reply		•	•	•	•
Specify when to play recordings by default when opening a message		•	•	•	•
Filtered Mailbox views	•	•	•	•	•
Conferences for message filing (no need for unique names)	•	•	•	•	•
COBRA Mail Rules Engine to manage incoming messages	•	•	•	•	•
Enhanced Search capabilities	•	•	•	•	•
Mailbox permissions	•	•	•	•	•
Message threading and summaries	•	•	•	•	•
Personal mail sorting	•	•	•	•	•

Calendar	8.0	8.1	8.2	8.3	9.0
Multiple calendars may be viewed in the same window, also known as "punch-through"					•
Punch-through calendars may be displayed using a specified color					•
Punch-through events will indicate which calendar they are on in the tooltip					•
Enhanced printing capabilities				•	•
VCal support enhanced to automatically convert to calendar event on an import from a message				•	•
Drag and drop a message or document into the calendar to create a new event				•	•
System Events Calendar helps Administrators to automate any additional tasks they want to run at various intervals, for tracking and reporting		•	•	•	•
Default Event Reminder preference settings	•	•	•	•	•
Participants can change their own reminder settings	•	•	•	•	•
Reminder Snooze feature	•	•	•	•	•
Support for 'no time' events (holidays, birthdays, etc.)	•	•	•	•	•
Tentative acceptance of new events	•	•	•	•	•
Ability to import/export events using vCal and Blackberry formats	•	•	•	•	•
Participants can change colour / category of events	•	•	•	•	•
Optional delivery of Calendar Events to Mailboxes	•	•	•	•	•
Improved and multiple Calendar views	•	•	•	•	•
Today Mini-month pane for easy navigation	•	•	•	•	•
'Daytimer' look Calendar view	•	•	•	•	•
Visual preview of participant & resource availability	•	•	•	•	•
Dynamic scheduling bar for event time slot assignment and summary display	•	•	•	•	•
Meeting schedule conflict notification (events, resources, & other participants)	•	•	•	•	•
Visual preview of meeting invitation status for each participant (accepted, declined, or not responded)	•	•	•	•	•
Edit individual events within a repeating scheduled event	•	•	•	•	•
Time Zone selection for events and tasks	•	•	•	•	•
Automatic Time Zone adjustment for event participants	•	•	•	•	•
Enhanced calendar views and printing options	•	•	•	•	•
User-customised work day schedule (start time, length, default event duration, etc)	•	•	•	•	•
Personal/Resource calendar	•	•	•	•	•
Group calendar	•	•	•	•	•

Contact Manager	8.0	8.1	8.2	8.3	9.0
Quick Sort by First Name, Last Name, Category, or Company					•
Email choice when multiple email addresses entered per contact					•
Action buttons on contact form for create mail, map address, and open website					•
Contacts converted to VCF when attached contacts are sent via Internet mail					•
Rolodex style index card view	•	•	•	•	•
Include rich content to each card including links to messages, pictures, etc.	•	•	•	•	•
Alphabetical navigation buttons	•	•	•	•	•
Export personal addresses in vCard, Outlook, Blackberry, and FirstClass	•	•	•	•	•
Choice of different contact form layouts	•	•	•	•	•
'Instant Lookup' feature easily opens selected contacts	•	•	•	•	•
Shared Contacts	•	•	•	•	•
Initiate a telephone call to contact (with Voice Services)	•	•	•	•	•
Enhanced address book printing (multiple layouts)	•	•	•	•	•

Instant Messaging and Presence Management	8.0	8.1	8.2	8.3	9.0
Private IM session transcripts stored in Archive Server					•
Transcript setup control in the group form					•
FirstClass objects may be attached to Instant Messaging					•
Invitations to moderated IM sessions shows moderator/participant status					•
FirstClass Instant Messaging with Integrated Presence Management	•	•	•	•	•
User Privilege to manage presence display	•	•	•	•	•
Online users listed in bold text in messages, etc.	•	•	•	•	•
Conference summary bar indicator shows users in conference	•	•	•	•	•
Send a transcript of IM session	•	•	•	•	•
Moderated IM sessions	•	•	•	•	•
Styled and coloured text, tables, graphics, attachments	•	•	•	•	•
'Push to Talk' to insert audio in IM session	•	•	•	•	•
Enable "late" participants to "catch up" with previous information	•	•	•	•	•
Pause mode	•	•	•	•	•

Web Interface	8.0	8.1	8.2	8.3	9.0
Web publishing appearances "Box", "Cosmo" and "Metro"					•
Blog commenting					•
Trash Can support in web clients					•
Easy-to-use page creator allows users to quickly and easily create a wide variety of web objects				•	•
Multiple skins allow users to choose a variety of backgrounds				•	•
Automatic navigation menus and support for automatic headline generation and navigation				•	•
Blogging built into FirstClass along with support for RSS				•	•
Podcasting support allows sites to set up audio broadcasts from FirstClass				•	•
Ability to create Web Folders and Web Lists				•	•
Screenreader web client		•	•	•	•
Enhanced forms that include support for suRBL		•	•	•	•
Livelihood web interface	•	•	•	•	•
FirstClass web client skins	•	•	•	•	•
Improved FirstClass web interfaces	•	•	•	•	•
Personal Web Pages	•	•	•	•	•
Webmail interface	•	•	•	•	•
Enhanced web interface	•	•	•	•	•
Standard web interface	•	•	•	•	•
Mobile web interface	•	•	•	•	•
Enhanced user logout	•	•	•	•	•
Form-based login authentication	•	•	•	•	•
Single sign-on toolkit	•	•	•	•	•
User access to contacts, preferences, résumé and special forms	•	•	•	•	•
User access to registration and password change	•	•	•	•	•
Table manager/personal mail sorting	•	•	•	•	•
Multi-File operations	•	•	•	•	•
Folder creation	•	•	•	•	•
Rename documents, files, folders, conferences	•	•	•	•	•
Address completion	•	•	•	•	•
Screen reader functionality via web	•	•	•	•	•

Mobility	8.0	8.1	8.2	8.3	9.0
Users will be able to configure up to four devices for FirstClass to synchronise with a business mobile phone, a personal mobile phone, and a PDA such as a PocketPC device all at the same time				•	•
FirstClass Contacts have been enhanced to enable users to designate which contacts should go to which device if the user so chooses				•	•
Support for SynchML to provide bi-directional wireless syncing of contacts, calendars, and tasks				•	•
Enables users with portable computers to access their FirstClass server over a wide range of data networks including dial-up, wireless ethernet (802.11x), and wireless cellular (1X, GPRS, 3G) with very good performance			•	•	•
FirstClass can be configured to support push (via SMTP and mail rules) and pull (via POP/IMAP) access to email from mobile devices			•	•	•
FirstClass supports a specialised Mobile web interface that is specifically designed and optimised for use from handheld devices that support web browsing including PocketPC, Palm/Treo, BlackBerry, and Smartphone devices			•	•	•
Unsent messages transferred from handheld device to FirstClass	•	•	•	•	•
Unread messages transferred from FirstClass to handheld device	•	•	•	•	•
HotSync® options rules supported for messaging conduit	•	•	•	•	•
Category synchronisation in address book, to-do list and memo pad	•	•	•	•	•
Show in List field for Address Entry Details supported	•	•	•	•	•
Multiple email address synchronisation with a single entry	•	•	•	•	•
Private setting supported	•	•	•	•	•
Time zone synchronisation	•	•	•	•	•
Individual event changes in a repeating event synchronisation	•	•	•	•	•
Palm™ OS handheld sync for calendar, To-do list, memos and address book	•	•	•	•	•

Unified Communications	8.0	8.1	8.2	8.3	9.0
VoIP connectivity				•	•
Dialogic hardware support	•	•	•	•	•
Telephone access to FirstClass (messages, contacts, calendar, etc.)	•	•	•	•	•
FirstClass 'Call User' (call user or contact from Client or web)	•	•	•	•	•
Additional Telephone User Interfaces (TUIs)	•	•	•	•	•
High capacity PRI network interface supporting T1 PRI and up to 48 channels	•	•	•	•	•
TUI (Telephony User Interface) account setup wizard	•	•	•	•	•
Access to Read messages via TUI	•	•	•	•	•
TUI access to Message History	•	•	•	•	•
Administrator-controlled 'operator revert' dialable number at OU level	•	•	•	•	•
Support for CDRs (Call Detail Reports)	•	•	•	•	•
Text-to-Speech (TTS) playback of email messages	•	•	•	•	•
Message-Waiting-Indicator (MWI) support	•	•	•	•	•
Support for Voice and Fax messages	•	•	•	•	•
Multiple, customisable voice greetings	•	•	•	•	•
Voice Menus	•	•	•	•	•
Voice Services server clustering for enhanced scalability	•	•	•	•	•

Security	8.0	8.1	8.2	8.3	9.0
UserID increased to 63 bytes and password increased to 27 bytes					•
Symantec Anti-Virus Scan Engine cross platform support					•
Support for S/MIME encrypted email	•	•	•	•	•
Enhanced SPAM reduction features	•	•	•	•	•
Strong FCP encryption using CAST-128	•	•	•	•	•
Block spam with keywords in the body of messages	•	•	•	•	•
Administrator controlled password change/disable	•	•	•	•	•
Administrator controlled Secure Connection Option	•	•	•	•	•
Administrator controlled Upload Restrictions	•	•	•	•	•
Symantec Anti-Virus Scan Engine integration	•	•	•	•	•
Attack detection and prevention tools	•	•	•	•	•
Enforce minimum Client version	•	•	•	•	•
SSL Support for Internet protocols	•	•	•	•	•
Spam Management features	•	•	•	•	•
Attachment Blocking	•	•	•	•	•
Monitoring internet mail for profanity, irresponsible email etiquette	•	•	•	•	•
COBRA Mail Rules Engine to block or filter incoming messages	•	•	•	•	•
RBL (Real-time Blackhole List) Support	•	•	•	•	•
Inbound HTML securely decoded in message body	•	•	•	•	•
External images are not displayed in HTML email	•	•	•	•	•
Messages and Attachments not saved locally	•	•	•	•	•
FirstClass Client encrypted connection	•	•	•	•	•
Spam/UCE filter	•	•	•	•	•
IP filtering	•	•	•	•	•

Server Administration	8.0	8.1	8.2	8.3	9.0
Librarian management of Archiving Services - policy driven archiving and retention					•
Mailbox message restoration from Archive Server					•
Internet Mail privilege to enable/disable inbound internet mail on a per-group basis					•
Internet Services dynamic configuration support					•
Internet Services stop/start as a Windows service					•
Server Tools replaces FirstClass Tools					•
Directory Sort may be customized by language					•
System repairs at the FID level are automatic during server start up					•
Online Directory rebuild					•
Automated Client upgrades				•	•
Application Developer rule extends the rule triggers to include rules that run when items are open, or modified		•	•	•	•
Two new permissions enabling admins and conference controllers to remove a conference or calendar from the Directory		•	•	•	•
Conference Groups have now changed to Container templates that enable administrators to assign permissions and view properties to several containers all at the same time		•	•	•	•
Three new privilege groups have been added to allow a number of administrative tasks to be completely automated		•	•	•	•
Removal of limitations for names/numbers where possible	•	•	•	•	•
Increased server performance for large scale sites	•	•	•	•	•
Audit Enhancements (Trash Collection) optimised	•	•	•	•	•
Server Pause feature for Snapshot backups	•	•	•	•	•
Client Resource Management	•	•	•	•	•
Controls to provide groups with ability to print FirstClass content	•	•	•	•	•
Printing: HIPAA compliance for medical facilities	•	•	•	•	•
Automated FirstClass Administration	•	•	•	•	•
External authentication / single sign-on	•	•	•	•	•

Server Administration (cont)	8.0	8.1	8.2	8.3	9.0
FirstClass Scripting substantially enhanced (formerly Batch Admin)	•	•	•	•	•
Group-restricted Sub-administration	•	•	•	•	•
Directory Field Display Options	•	•	•	•	•
Administrator controlled password change/disable	•	•	•	•	•
Internet Services option to run as a Windows service	•	•	•	•	•
Desktop Modeling Enhancements	•	•	•	•	•
Group support for Voice Services features	•	•	•	•	•
Time zone selection by Organisational Unit (OU)	•	•	•	•	•
Directory partitioning by group	•	•	•	•	•
Advanced directory filtering	•	•	•	•	•
Enhanced and new FirstClass Scripting commands	•	•	•	•	•
Field substitution in FirstClass Scripting	•	•	•	•	•
Enhanced logging	•	•	•	•	•
Pre-configured Business Edition post office	•	•	•	•	•
Pre-configured Education Edition post office	•	•	•	•	•
Electronic licensing using online FirstClass Scripting	•	•	•	•	•
Organisational Unit (OU) Support	•	•	•	•	•
Organisational Unit field included in Directory view	•	•	•	•	•
Internet and Voice Services clustering for enhanced scalability	•	•	•	•	•
High performance FirstClass client login	•	•	•	•	•
Server to server gateways	•	•	•	•	•
Real-time web publishing in HTML/HTTP	•	•	•	•	•
Conference Groups	•	•	•	•	•
Real-time sending of User Forms by server	•	•	•	•	•
Directory filtering	•	•	•	•	•
Multiple character set support	•	•	•	•	•
Disk storage quota control	•	•	•	•	•
Core server runs as a Windows service	•	•	•	•	•
Multiple disk volumes	•	•	•	•	•
Network Store mirroring	•	•	•	•	•
User Login failure timeouts	•	•	•	•	•
Multiple domain support	•	•	•	•	•
Dedicated Internet Services network sessions	•	•	•	•	•
Orgdir Diagnostics	•	•	•	•	•
Server monitor displays current server activities in real-time	•	•	•	•	•
Session monitor displays current user activities in real-time	•	•	•	•	•
Diagnostic reporting tool	•	•	•	•	•
Disk usage report	•	•	•	•	•
User statistics report	•	•	•	•	•
Server statistics report	•	•	•	•	•
Server daily log report	•	•	•	•	•
FirstClass Scripting	•	•	•	•	•
FirstClass Designer for custom forms development	•	•	•	•	•

Standards Support	8.0	8.1	8.2	8.3	9.0
UTF-8 / Unicode representation for all messaging and system data					•
IMAP transfers restricted to Mailbox increasing compatibility to a wider range of clients					•
IMAP IDLE command support					•
Support for Directory Services clustering				•	•
Support for LDAP V3 Modify DN protocol				•	•
Support for mandatory external authentication for all users when running in master-slave mode without a full replication				•	•
Support for a configurable attribute/type descriptor to uniquely define entries on an external LDAP server				•	•
Transport Layer Security (TLS) will be added to outbound SMTP message delivery				•	•
Voice Over IP (VOIP) support initially for VOIP phone switches (CISCO VOIP switch)				•	•
Support for suRBL		•	•	•	•
CIFS / SMB (File-serving)	•	•	•	•	•
S/MIME	•	•	•	•	•
UTF-8 / Unicode (Internet Services message handling)	•	•	•	•	•
POP, IMAP, and LDAP over SSL	•	•	•	•	•
SMTP AUTH	•	•	•	•	•
RBL (Real-time Blackhole List) Support	•	•	•	•	•
WAP/WML wireless template toolkit	•	•	•	•	•
LDAP and Finger Directory clients	•	•	•	•	•
HTTP over SSL	•	•	•	•	•
POP3	•	•	•	•	•
IMAP4	•	•	•	•	•
SMTP	•	•	•	•	•
HTTP	•	•	•	•	•
XML-based template support	•	•	•	•	•
FTP	•	•	•	•	•
TCP and UDP protocol support	•	•	•	•	•
IPX protocol support	•	•	•	•	•
AppleTalk protocol support	•	•	•	•	•

Development, Integration & Migration Tools	8.0	8.1	8.2	8.3	9.0
FirstClass Directory Services enhancements for large enterprises					•
FirstClass Application Services			•	•	•
FirstClass Directory Services		•	•	•	•
Support for user maintenance via LDAP v.3		•	•	•	•
Provide access to FirstClass directories from LDAP v.3 clients		•	•	•	•
Enabling external authentication through LDAP v.3		•	•	•	•
FirstClass Connector for Lotus Notes	•	•	•	•	•
FirstClass Connector for Microsoft® Exchange	•	•	•	•	•
FirstClass Migrator for Microsoft Exchange	•	•	•	•	•
FirstClass Migrator for Microsoft Outlook	•	•	•	•	•
FirstClass Rapid Application Developer (RAD)	•	•	•	•	•
FirstClass Rapid Application Developer unlimited licensing	•	•	•	•	•

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