

# FirstClass System Requirements

## Technical Specification



### About FirstClass

FirstClass is a feature-rich, platform-independent, and cost-effective communications and collaboration software solution that enables businesses and learning organisations to create collaborative online communities that securely connect people and resources via any Internet-accessible device. FirstClass delivers a broad range of capabilities including email, instant messaging, calendars, contact management, collaboration, document sharing, file storage, web publishing and voice and fax messaging. Thousands of organisations and millions of users around the world are currently connecting via online communities powered by FirstClass. For more information on FirstClass, please visit [www.firstclass.com](http://www.firstclass.com)

### FirstClass Client

#### Microsoft Windows 98/98se

- 80486 Intel class CPU or better, or equivalent AMD CPU
- 32 MB available RAM
- 10 MB available disk space

### FirstClass Client

#### Mac OS X

- G3 CPU or better
- Mac OS X, 10.2.8, 10.3.4 - 10.3.9, or 10.4.2
- 32 MB available RAM
- 10 MB free disk space

### FirstClass Client

#### Linux

- Intel Pentium 3 class CPU or better, or equivalent AMD CPU
- 32 MB available RAM
- 10 MB available disk space
- A mainstream Linux distribution with:
  - Qt library version 3.3.3 or greater.
  - X11 library version 6.2 or greater, libc version 6

### FirstClass Client

#### Microsoft Windows 2000/XP/2003

- Intel Pentium 3 class CPU or better, or equivalent AMD CPU
- 32 MB available RAM
- 10 MB available disk space

### FirstClass Client

#### Macintosh OS 9.0 and later

- PowerPC
- 10 MB available RAM
- 10 MB available disk space

**Please note:** These requirements are specific to the last major software release and are suggested minimum configurations. The most optimal performance will be seen using current speed processors. Please consult a FirstClass authorised reseller or FirstClass Customer Support for specific guidance.

## FirstClass Server

### Windows 2000/2003

- Microsoft Windows Server or better recommended
- 128 MB available RAM, plus 100 k/concurrent session
- 100 MB available disk space, plus additional storage for mail and user data
- Intel Pentium 3 Class CPU or better (Intel Pentium 4 recommended), or equivalent AMD CPU

## FirstClass Server

### Mac OS X

- Mac OS X 10.4.2
- 128 MB available RAM, plus 100 k/concurrent session
- 100 MB free disk space, plus additional storage for mail and user data
- G4 Class CPU or better (G5 recommended)

## FirstClass Server

### Linux

- Any Linux distribution with a 2.6 based kernel, or a 2.4 kernel with NTPL threads support.
- 128 MB available RAM, plus 100 k/concurrent session
- 100 MB available disk space, plus additional storage for mail and user data
- Intel Pentium 4 Class CPU, or equivalent AMD CPU

**Note:** High capacity sites may require high performance computers, disk subsystems and network connections. Please consult a FirstClass authorised reseller or FirstClass Customer Support for specific guidance on Server, Internet Services and other protocol modules.

## Internet Services

### Windows 2000/2003

- Microsoft Windows Server or better recommended
- 256 MB available RAM, plus 100 k/concurrent session
- 10 MB available disk space
- Intel Pentium 4 Class CPU, or equivalent AMD CPU

## Internet Services

### Mac OS X

- Mac OS X 10.4.2
- 256 MB available RAM, plus 100 k/concurrent session
- 10 MB available disk space
- G4 Class CPU or better (G5 recommended)

## Internet Services

### Linux

- Any Linux distribution with a 2.6 based kernel, or a 2.4 kernel with NTPL threads support.
- 128 MB available RAM, plus 100 k/concurrent session
- 100 MB available disk space, plus additional storage for mail and user data
- Intel Pentium 4 Class CPU, or equivalent AMD CPU

## Voice Services

### Windows 2000/2003

- Microsoft Windows Server or better recommended
- 512 MB available RAM
- 3 GB available disk space
- Intel Pentium 4 Class CPU

## Directory Services

### Windows 2000/2003

- Microsoft Windows Server or better recommended
- 512 MB available RAM
- 3 GB available disk space
- Intel Pentium 4 Class CPU, or equivalent AMD CPU

Tel: +44 (0)1494 679700

NEOL SRL Distributore FirstClass per l'Italia:

Tel +39 049 7386590

Email: [international@firstclass.com](mailto:international@firstclass.com)

Email: [info@neol.it](mailto:info@neol.it)

Web: [www.intl.firstclass.com](http://www.intl.firstclass.com)

Web: [www.neol.it](http://www.neol.it)

FirstClass is a division of Open Text™ Corporation, the leading independent provider of Enterprise Content Management (ECM) solutions that bring together people, processes, and information in global organisations. Today, the company supports almost 20 million seats across 13,000 deployments in 114 countries and 12 languages worldwide. For more information on Open Text, please visit: [www.opentext.com](http://www.opentext.com)

Copyright 2006 Open Text Corporation. All rights reserved. FirstClass is a registered trademark of Open Text Corporation. All other trademarks or registered trademarks are the property of their respective owners.

**FIRSTCLASS**<sup>®</sup>  
a division of OPEN TEXT